

Client Loyalty Program Deposit for Rewards

*Terms and conditions apply



GVD Client Loyalty Program – Terms & Conditions

1. Program Overview

- The GVD Client Loyalty Program runs **monthly**, starting on the **first** and ending on the **last day** of each month (UTC time).
- To qualify for rewards, clients must meet **both** the **First Time Deposit (FTD)** and **Trading Volume** requirements **within the same month**.
- Rewards are based on monthly performance and cannot be combined across months.

Reward Level	Minimum FTD (USD)	Trading Volume (STD Lots)	Reward
Level 1	300	3	GVD T-Shirt
Level 2	1,000	7	GVD Tumbler
Level 3	2,000	12	GVD Headphones + Power Bank Bundle

2. Eligibility & Calculation

- Only **verified and active trading accounts** in good standing are eligible.
- Trading volume counts only **completed (open and close)** trades on **Forex and Metals instruments**.
- **Trades held for less than 2 minutes** (scalps) and **offsetting trades** will **not be counted** toward the total trading volume.
- Performance is calculated **at the end of each calendar month** based on the data available in GVD's CRM system.
- The Company reserves the right to exclude any suspicious trading activity, such as arbitrage or zero-profit trading.
- Clients' total lots will be verified internally based on CRM records.

3. Claiming Your Reward

- If a client qualifies for a higher level (e.g., Level 3), they may claim **only one** reward item (e.g., *T-Shirt, Tumbler, or Headphones + Power Bank Bundle*).
- Clients can qualify for new rewards again in future months by meeting the criteria in each new month.

- GVD will send an **eligibility email** within **3 working days** after the month ends.
 - Clients must **reply within 5 working days** with their **delivery address and details** (e.g., T-shirt size).
 - If no reply is received within 5 days, the reward will be processed in the **next month's batch**.
 - If no reply is received within **60 calendar days**, the reward is **forfeited**.
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4. Delivery & Logistics

- Rewards will be shipped within **30 calendar days** after the qualifying month (if client details are received on time).
 - **Standard shipping** is covered by GVD. Any **import duties, taxes, or customs fees** are the client's responsibility.
 - GVD ensures all items are shipped in good condition but is **not liable** for damage, loss, or theft during or after delivery.
 - Rewards are provided "**as is**" and carry **no warranty**.
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5. General Terms

- GVD may **amend, suspend, or end** this program at any time without prior notice.
- GVD's decision on all matters — including eligibility, qualification, and interpretation — is **final and binding**.
- By participating in this program, clients agree to these Terms & Conditions.